

East Tennessee Spa Removers

Veteran-owned · Knox · Blount · Sevier

Pre-Removal Checklist

Use this guide before your scheduled spa, hot tub, or Jacuzzi removal. A little prep saves time, protects your property, and helps us hold the flat-rate quote.

1. Access to the Spa

We need a clear, safe path from where the truck can park to the tub itself.

- Measure the narrowest gate, doorway, or side-yard passage (width and height) and share it with us.
- Unlock all gates the morning of removal; leave keys or codes if you won't be home.
- Clear a path at least 36 inches wide from driveway to spa — move planters, grills, patio furniture, garbage cans.
- Trim back low-hanging branches or shrubs that block the route.
- Note any stairs, retaining walls, slopes, or septic lids along the path.
- Park vehicles away from the driveway so our truck and trailer can back in.
- If the spa is on a deck above ground level, tell us in advance — we may bring extra crew or a crane.

2. Power, Water, and Gas Shutoff

Utilities **MUST** be off before we cut, lift, or disconnect anything. Some situations require a licensed electrician or plumber — we'll flag this during your quote.

- **Electrical:** Turn off the spa's dedicated breaker at the main panel (usually 50A or 60A, double-pole).
- **Electrical:** If the disconnect box is hardwired, schedule a licensed electrician to disconnect and cap the line before our arrival.
- **Water:** Drain the spa fully the day before — a garden hose on the drain valve works; a submersible pump is faster.
- **Water:** Shut off any dedicated water supply line and disconnect the hose bib.
- **Gas (rare):** Gas-heated spas require a licensed plumber to shut off and cap the gas line before removal.
- Take a photo of the breaker panel showing the spa breaker in the OFF position — keep it for your records.
- If you smell gas or see damaged wiring, stop and call the utility company before we arrive.

3. Documentation and Paperwork

A little paperwork protects you and speeds up the job.

- Confirm HOA approval in writing if your neighborhood requires it (most East TN HOAs don't for removal, but check).
- Check with Knox, Blount, or Sevier County codes if the spa is built into a deck or structure that will be modified.
- Save your removal quote email or PDF — bring it up if any question comes up on site.
- Photograph the spa, pad, and surrounding area before removal for your records (and any insurance claim).
- Ask us for a receipt / proof of disposal if you need it for HOA, real estate, or tax records.
- If this is a rental or you're selling the home, notify the landlord, buyer, or agent that removal is scheduled.
- Locate the spa's make, model, and serial number if you have them — helpful for recycling documentation.

4. Protect Your Property

- Point out sprinkler heads, low-voltage landscape lighting, and drain lines near the path.
- Roll up outdoor rugs and remove fragile decor from the work zone.
- Crate or leash pets — we'll be moving heavy equipment through gates.
- If the pad underneath will stay, tell us; if it needs to go, confirm concrete or paver removal is on the quote.
- Cover nearby pool, koi pond, or garden bed if you're concerned about debris.

5. Day-Of Checklist

- Spa fully drained.
- Breaker off (and disconnect capped if hardwired).
- Gates unlocked, path clear, pets secured.
- Someone 18+ on site OR written authorization on file.
- Payment method ready (we accept card, check, or cash).

Questions before your appointment?

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